

# Roehampton Residence News

Newsletter #4 – March 2021



The Roehampton Residence (808 Mount Pleasant Ave.) is a temporary shelter which was activated by the City of Toronto, Shelter, Support and Housing Administration to support physical distancing within shelters in response to COVID-19.

The Roehampton Residence News will be issued regularly in order to provide information and updates to the mid-town community regarding the shelter. The Newsletter is developed by City staff.

## The Newsletter will provide the following:

- Shelter, Support and Housing Administration (SSHA) Update
- Roehampton Residence Update
- Shelter Resident Success Story...together we make a difference

- If you'd like to sign up to receive the Roehampton Residence Newsletters and/or share your questions, comments, and/or feedback with us, send an email to: [roehampton@toronto.ca](mailto:roehampton@toronto.ca);
- Fill out online feedback form; and
- Read past newsletters, bulletins and other project-related information at: [Toronto.ca/PhysicalDistancingShelters](https://toronto.ca/PhysicalDistancingShelters)

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## Shelter, Support and Housing Administration (SSHA)

We are excited to share with you that SSHA has just released new monthly data on Shelter System Flow.

The data includes information about people experiencing homelessness who are entering and leaving the shelter system each month and will be a valuable new tool to better understand who is using our services and how our system is functioning. These indicators provide a more comprehensive picture of the shelter system than the traditional measures, which looks only at nightly occupancy and capacity. They also support the City's HousingTO Action Plan commitment to develop indicators measure progress towards ensuring homelessness is rare, brief and non-recurring.

### Dashboard link:

<https://www.toronto.ca/city-government/data-research-maps/research-reports/housing-and-homelessness-research-and-reports/shelter-system-flow-data/>



The City is currently undertaking a third-party review of its community engagement process for new shelter and other services for people experiencing homelessness. This review will identify what currently works well and what can be improved.

**The City wants to hear from a range of perspectives: residents who are new to this issue, residents who have participated in an engagement around a new shelter or live near a site, as well as residents who have participated as representatives of local neighbourhood groups.**

**There are two ways you can provide input into the Community Engagement Review:**

1. Participate in an anonymous online survey
2. Participate in a virtual focus group

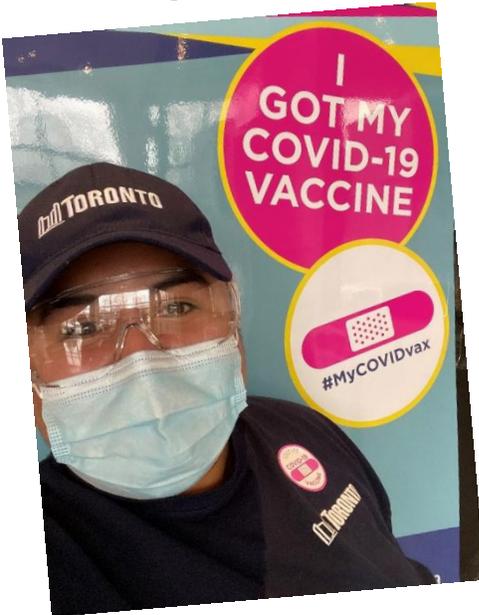
This is an opportunity to influence the way the City engages residents about an issue important to our city.

If you are interested in either of these opportunities to add your voice to the Community Engagement Review, please visit the [Welcoming New Shelters web page](#) for more **information and instructions on how to participate**.

If you have any questions about the Community Engagement Review or how to participate, please contact Amber Krogel, one of the consultants supporting the Community Engagement Review, at [amber@bgmstrategygroup.com](mailto:amber@bgmstrategygroup.com).

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## 1. Roehampton Residence Update....



We would like to thank Sunnybrook Hospital who offered to provide covid vaccinations to our staff and residence. There was a great response to this offer by both staff and residence.

For more information on Covid in our City, including outbreaks, please see:

<https://www.toronto.ca/home/covid-19/covid-19-latest-city-of-toronto-news/covid-19-status-of-cases-in-toronto/>



**A BIG shout out to the Midtown Community Care Team who donated Valentine Treats for the shelter residents.**

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## 4. Shelter Residents Success Stories



What constitutes a success within the shelter system? One of the biggest factors in achieving client success is the partnerships that have been built between the shelter and service agencies in the City/Community.

The recruitment, development and implementation of the Roehampton Community Liaison Committee is one such success. The committee meets regularly and shows a real sense of purpose and desire to make a difference to the lives of the shelter residents and the community. THANK YOU.

The other great successes of Roehampton Residence is the partnerships it has forged with the following Community Agencies/Services:

- ✚ Inner-City Health Associates (ICHA)
- ✚ North Toronto Support Services – Mobile Disciplinary Outreach Team (MDOT)
- ✚ City of Toronto – The Works
- ✚ NaMeRes – Aboriginal Specific Outreach Services

### **ICHA**

At Roehampton ICHA runs a clinic five days a week, with nurses and doctors on site. They provide transitional primary care, and psychiatry services to those staying in the shelter who do not have these supports in the community. They work in partnership with the shelter Counsellors to ensure the clients are connected with long term primary care in the community once housed.

### **MDOT**

The MDOT team, which is primarily mental health and addiction case managers will work with shelter clients who require this level of specialized support services. The MDOT team works in partnership with the shelter Counsellors to support the client in achieving stability and housing.

### **The Works**

The Works provides Harm Reduction support and services to clients with addictions.

### **Aboriginal Outreach Services**

NaMeRes does outreach at the Roehampton to connect with those clients who identify as Aboriginal/First Nations and provides culturally specific support and services.