

Roehampton Residence
Community Liaison Committee Meeting #8
VIA WEBEX: April 14, 2021, 5:30 – 7:00 pm

Meeting Purpose

To identify ways in which the CLC and Roehampton Residence can work together on initiatives and to share general updates of the Roehampton program

Meeting Agenda

1. Roll Call, Purpose and Agenda Review:

Hellen Haziproddromu / Nicole Williams

- * Nicole Williams: Manager – Expansion Sites
- * Hellen Haziproddromu: Supervisor Case Management
- * Sonya Van Kruistum: Site Leader – Roehampton
- * Jane Auster: South Eglinton Ratepayers' and Residents' Association
- * Rev. Joseph: Manor Road United Church
- * Rev. Milton: Lawrence Park Community Church
- * Wilmar Kortleer: School Board Trustee
- * Laura Inglis: 900 Mount Pleasant Road
- * Philiz Goh: Mid Town Community Care Group
- * Deb Whalen-Blaize: Church of the Transfiguration
- * Frank White: Eglinton Place Condo Corp
- * Geri Berholz: Republic Residents' Association
- * Carolina Vecchiarelli: Offices of Councilor Matlow
- * Adam Saunders Mid-town Safety Group
- * Shafeeq Armstrong –Guest

2. General Community and Shelter Updates:

1. Shelter and covid updates -- Nicole Williams, Roehampton Residence Manager
Ertha off on a well-deserved holiday! Hellen is facilitating the meeting for this evening

Covid Update:

- We have been focused on managing the third wave of covid. We have 54% of clients vaccinated and there has been 78 % of staff vaccinated, with some waiting for the second dose.
- Roehampton has a partnership with Sunnybrook to come 1st Thursday of every month to vaccinate clients
- Roehampton has moved from using nasal swabs that are typical of Covid testing to using saliva-based testing, which are occurring every 3-5 days
- We had 12 people testing positive over a few weeks, which is in keeping with the patterns of spread that are occurring in the community.

Programming and Celebrations:

- We had an amazing Easter celebration and thank you to the churches that provided the gifts and kind messages. There were 6 area churches that participated.

- There also was a St Pat's celebration and we are also at the beginning of Ramadan and clients are being offered meals later in the day, after their time of fasting is completed.
- Some clients are participating in a Personal Support Worker training program as well

Incidents:

- Altercation where a person was assaulted by a person not from the shelter, from his personal life.
- There have been two small fires, on a deck area. We are continuously monitoring the area. There is a guard positioned to have eyes on the area at regular intervals.
- Emergency services average to once per day calls and for the most part these are to EMS. Virtually every EMS call police are on site. There also are times that Fire will respond to some medical emergencies, if they are able to respond more quickly than EMS. There are a few clients who dominate the calls to EMS and the rest of the calls are typically related to overdoses. There was a question re response times at Roehampton. Nicole agreed to bring this to the next Site Lead Meeting to seek Site Leader input into experiences related to response time.
- A member of the CLC reported that shop keeper reported to them that they came on site looking for stolen items. He reported that she clearly had made an assumption about Roehampton, and perhaps she could have taken a different approach. Following the discussion, the question posed was how the good neighbour policy is being applied. It was noted that if a person does breach the good neighbour policy, and they can be identified then they will be discharged from the program. It was also clarified that, if there is something missing or stolen the community should call police, and not come on site at the shelter since that will be considered trespassing.
- Adam reported that they had a couple of incidents at his building and that, they then sent the video, and that the staff on duty confirmed that the persons involved were not residents of Roehampton.
- A question was then asked, "What do we do if someone is asking for money?" The recommendation was to acknowledge the person, make eye contact if possible and you are not able to give them money. The group was reminded that this is a human being who deserves to be treated fairly. And, if the person asking for money is and/or becomes aggressive then you can call 311 to advise, but to also ask for the support of the Streets to Homes Program. Hellen shared during this discussion that actually the majority of persons that are panning are actually housed.
- A recommendation was expressed that there be more conversation re how to adapt to changing communities.
 - **Community updates, events, observations, incidents related to the shelter – All**
 - Rev Milton and educating the community about addictions: Churches in the area are organizing a public information night about addictions on the May 17th. Gord Tanner from the City will be part of the discussions.

Housing:

- One housing program is Coordinated Access, which looks at the entire system and identifies people that are chronically homeless, (6months), then they are targeted with the housing that is available. The number of units that are available then effects number of persons housed. We got two units in the last round. One is currently occupied and there is another that will be filled soon. We also have access to a housing subsidy that is set up to fill the gap until the person's application comes up on the social housing registry. They also have access to the Furniture bank and the Welcome Home Baskets that the area United Churches prepare and donate for clients when they move into housing.

Case Management

- Additional Case Management Services: There will be a posting shortly for Counsellors to assist more person with housing. The case management ratio at this site will be a 1/20 ratio. MDOT is increasing their staff on site to two persons. NameRes is coming to provide case management for indigenous persons, and they also will be added and indigenous health navigator as well.

2. Schools Meeting Update – Trustees: All schools were closed by public health and the province reported all going to remote indefinitely. Day cares will still be operating. With the nicer weather this can lead to more incidents on school property which may need some strategies in particular. There have been very few incidents this month. There was one incident re bio-waste, which was remedied by a cleaner. The school board is continuing to work on the cameras. The CST Teams are continuing to do their rounds, as there are still some schools with daycares on sites. We are getting daily reports from the CST Teams, and then liaising with the school principals.

3. CLC Welcome Home Project – Shafeeq Armstrong (he, him)

- Welcome home project: Trillium funded for 1 year to assist in engaging persons in the community. Try to engage communities and to also address stigma
- Improve understanding: Provide community education to community situations. What are the causes and how can I help?
- Also want to increase resources in the community. Shafeeq and his colleagues would like to engage with groups that are represented here to provide engagement
- *If interested in the community education or any needed resources, please connect with Shafeeq, information is on slide, and presentation will be attached to minutes.*
- One interested group was the local principals who were interested in education about homelessness causes and addictions.
- What is the length of the presentations? 25 minutes
- What is the lee time to come to prepare to come to present? They need 2 weeks time plan a presentation.
- There was encouragement also for the Welcome Project / Shafeeq to participate in the upcoming May 17th session.
- Hellen will forward presentation to CLC membership (done)

4. Facilitated Discussion: All

1. What about a Town Hall for the end of June? *Questions: Would this be helpful to dispel stigmas there have been a number of negative articles, in particular in the Sun). If*

there are questions re information that is published, please do contact Nicole or a Manager on Site to verify the information).

- i. It would give us an opportunity to touch base with the community once again
 - ii. Who would be on the panel?
- What about a resident participant? One client agreed to participate, and then became anxious. A better approach may be to speak with persons that are already housed to see if they feel better about participating. Hellen to follow up.

5. Wrap-up & Next Steps.....Nicole Williams

1. Next CLC meeting date – May 12, 2021, 5:30pm-7:00pm